

Rebalancing Workgroup MFP and BIP
June 7, 2016
12-2 PM
DHMH, Room L-3

Introductions: In- Person & Phone

Balancing Incentive Program (BIP) Updates

I. FFP Time Study Data (MDOD Staff)

See Powerpoint

Key Takeaways from FFP Time Study Data

- Began 4/1, 150 MAP staff participating
- 3,000 samples, 2,115 responses (11 missing)
- Validations, daily reminders and quizzes are being administered

II. MAP Update/State Plan on Aging (Consumer Survey) (MDOD Staff)

-MAP Quarterly Report presented

-*See Powerpoint for detailed results

-Top 10 reasons Clients/Professionals Contacted MAP

-Top 3: 1. General Info 2. Income/Financial Resources 3. Health/Health Related

-*See Powerpoint for detailed results

-MAP website Update:

-Appreciation for helping to revise language on the explore tab

-New Health tabs created (Health Topics and Health Finder)

-Live demonstration for MAP website of new health tabs

Person Centered Planning (PCP) Training

-8 in person trainings offered with 116 staff present

-6-8 trainer candidates are certified

-Next training is 6/21 in Carroll Co

-Training feedback: comprehensive, diversity, time commitment is a barrier, individual lesson feedback

-Contact information for PCP training *See Powerpoint for more details

-Consumer survey from the Dept. of Aging in relation to their 4 year plan. Jennifer will send out link to all stakeholders. State plan is on MDOD website.

III. No Wrong Door (NWD) Aging and Disability Resources Centers (ADRC) (MDOD Staff)

See Powerpoint

-Training, Technology and Teamwork are key initiatives for the future

-Two year grant FY17 Assistive Technology Integration system (1 of 8 states eligible for grant). Collaborating with Maryland Department of Disabilities and MD Technology Assistance Program (MDTAP) as well as private lenders and other non-governmental loan closets.

- Pending Grant Application: 3 year grant for Dementia-capable NWD System (MoCo and PG will be pilot counties, competitive grant)
- Looking to evolve current MAP training network for LTSS professionals by collaborating between agencies for trainings, professional consumer outreach will continue (included but not limited to having materials translated, radio ads, etc)
- Continued work on critical pathways and local planning- how are we all working together? Can we establish protocols? How to promote stronger relationships?
- MAP website -13,000 hospital listing maintaining listings is a bottleneck, working to improve
- Role for MAP in Managed Care Environment, active leadership role? Partnership role? Do we take referrals ourselves?

IV. Waiver Registry Screen (**Ernest**)

- a. The State is administering the Level One Screen to all participants on the Waiver Registry
- b. Began by eliminating duplicates and matching list against death records.
- c. Registry now reduced to ~25,000
- d. Letters are going out to registry participants to encourage them to update their contact information by calling MAP
 - Starting with those who have been on the list the longest which would include first 2,000, ~from 2010- present
- e. MAP sites taking phone calls may offer Level One Screen to a caller at that time
- f. After updates, Schaefer Center will be contacting participants on the registry to administer the Level One Screen
 - Applicants will be given 2 weeks to call and update contact information
- g. Schaefer Center will make 6 attempts to contact. Inability to contact may result in deactivation from the registry
- h. Participants who ask about services will be directed to MAP

3 Takeaways

1. Everyone on the waiver register will be receiving level 1 screen
2. No prioritization on the waiver
3. Responsibility of waiver applicants to keep contact information updated. After 6 attempts, deactivation will occur

Q: Will you be making a copy of the level 1 screen for those who are interested?

A: Email Ernest at Ernest.Le@maryland.gov

Q: Will letters be also be sent to registry representative?

A: Yes

Q: Is there a system in place for face-to-face contact for answering health questions for those who are uncomfortable with answering health questions over the phone?

A: SC will make attempts to contact applicant, reports to be sent to DHMH. For those who refuse to answer health questions, no policy in place but DHMH will know who refused and outreach for those individuals TBD

Q: Can a reasonable accommodation be made for the above question?

A: Feedback noted, policy TBD

Q: Two populations; 1. Completely refuse and 2. Don't feel comfortable with providing health status via phone

A: For second population, their place on the registry will not be removed and DHMH will develop outreach policy

Q: Has there been anyone who has received services for registry?

A: Yes, 10-15 per waves. Roughly 50 are sent per wave.

Q: Can we get a list of who is approved on the registry?

A: No, HIPPA guidelines

Q: Can a specific time and date be made to help those who are uncomfortable feel more comfortable to providing health information via phone?

A: Yes, emphasis will be made to Schaefer Center to validate this option

Q: Is there a plan in place for those who cannot communicate via phone or need their representative present?

A: Yes, accommodations will be made

Q: Will Schaefer Center callers identify themselves?

A: Yes, as University of Baltimore staff. Letters will be sent to all registry, notifying them that SC will be contacting them.

Q: Will the letter include information to update representatives, POAs, Guardians, etc?

A: No it is not but when the applicant calls, the Schaefer Center representative will prompt additional updates

Money Follows the Person (MFP) Updates

V. MFP Updates (Jennifer)

a. Supplemental Budget

- i. The Supplemental Budget was due on October 5, 2015. CMS requested clarification on November 6, 2015 and MFP responded to the clarification request on November 10, 2015.
- ii. Geoffrey Nstoi asked for additional clarification on June 7, 2016
- iii. MFP is waiting for a final decision regarding the 2016-2020 MFP Budget

b. Staff Updates (3 positions)

1. Administrator IV- Money Follows the Person Project Director (Formerly Devon Mayer's position)

- i. Job was posted to the Maryland Jobs website and emailed to all Stakeholders on May 19, 2016
- ii. The deadline to submit an application was June 1, 2016.
- iii. List has not been received per Susan Panek

2. Coordinator of Special Programs- Transition Specialist (Formerly Rick Mason's position)

- i. Waiting for approval to hire for this pin
- ii. At this point we aren't sure if the position will be a full pin or a contractual pin

3. Finance Specialist

(Formerly Kim Ausby's position)

- i. Pin may have been taken from OHS
- ii. If the pin was taken from OHS, there still may be a possibility of hiring someone contractually

VI. Housing Updates (**Rebecca Raggio**)

a. DHMH Activities

- i. Rebecca Raggio and Maxine Arena are providing updates on Section 811 PRA, MFP Bridge Subsidy, and Weinberg Apartments to supports planning agencies and Housing 101 presentations.
 1. SPAs interested in scheduling presentations on the affordable housing initiatives in Maryland or Housing 101 training can contact Rebecca at rebecca.raggio@maryland.gov or call 410-767-4948 to schedule training.
- ii. Rebecca hosted a webinar for Coordinators for Community Services on the affordable housing initiatives on 4/25/16 and presented to the CCS Coalition on 5/12/16.
- iii. Presented to PG Co recently for Housing 101

b. Maryland Partnership for Affordable Housing (MPAH)

- i. The Advisory Group (made up of representatives from DHMH, DHCD, MDOD, DDA, BHA, and the CIL network) continues to meet regularly to discuss development and implementation of housing programs such as Weinberg Units, 811 PRA, and MFP Bridge.
- ii. The Case Management Subcommittee continues to have monthly calls and quarterly in-person meetings.
 1. Monthly calls are held with case managers assisting individuals who are applying for upcoming Section 811 properties to provide program information and technical assistance on the application through move in process and for case managers supporting current 811 tenants with sustaining successful tenancy.
 2. Quarterly in-person meetings are open to representatives from cross-disability case management agencies and will provide general information and updates on MPAH's housing programs. The next meeting is scheduled for July 14 at 1:30 p.m. at 7000 Tudsbury Rd, Windsor Mill MD 21244.

c. HUD Section 811 Project Rental Assistance Demonstration

- i. Maryland received two funding awards from HUD for Section 811 Project Rental Assistance Demonstration to provide project-based rental assistance to people with disabilities who are low-income, Medicaid recipients between the ages of 18 and 61.
 1. The first grant was awarded February 2013 to provide rental assistance to 150 units in the Baltimore and Washington, D.C. Metropolitan Statistical Areas. The second grant was awarded March 2014 and will fund another 150 units statewide. Two-year move in anticipated.

2. Identified projects:

- a. Harford County (Riverwoods at Tollgate- 13 units)-
Leased
 - i. The grand opening ceremony for Riverwoods at Tollgate was held April 29, 2016 at 10:00 am.
 - b. Anne Arundel County (Berger Square- 8 units) Under construction, **applicants are being referred now**
 - c. **Baltimore City** (Warwick Apartments- 12 units)
 - d. Baltimore County (Red Run Station- 11 units)
 - e. Baltimore County (Preserve at Red Run- 13 units)
 - f. Frederick City (Sinclair Way- 11 units) **Referrals to begin late summer/early fall 2016**
 - g. Frederick City (520 N. Market St.- 5 units)
 - h. Montgomery County (Woodfield Commons- 13 units)
 - i. Prince George's County (Bladensburg Commons- 15 1 bed units) **Referrals to begin late summer/early fall 2016**
 - j. Prince George's County (Brinkley Hill- 5 2-bed units)-
Referrals to begin late summer/early fall 2016
 - k. Talbot County (Galloway Meadows- 4 units)
 - l. Wicomico County (Homes at Johnson Pond- 4 units)
 - ii. Affirmatively Furthering Fair Housing Marketing Plan
 1. HUD requires 811 PRA grantees to Affirmatively Further Fair Housing (AFFH) in accordance with AFFH Marketing Plans prepared by the grantees and approved by HUD.
 2. Maryland has determined that those least likely to apply for the Section 811 PRA Demo program are otherwise eligible persons with disabilities who have:
 - a. Visual impairments
 - b. Limited English proficiency
 - c. Disabilities that impact their ability to communicate
 3. Rebecca is training supports planners during SPA visits on their AFFH responsibilities to assist with program outreach and referral to those least likely to apply
 4. Brochures about the program are available in Spanish, Russian, Farsi, Chinese, Vietnamese, and Korean. Please contact Rebecca Raggio, to request brochures in alternate languages – rebecca.raggio@maryland.gov; 410-767-4948
- d. Weinberg Apartments
- i. The Harry and Jeannette Weinberg Foundation awarded Maryland a new \$2 million grant to fund additional Weinberg apartments across the state. The grant is expected to create an additional 10 to 15 units of deeply affordable apartments for people with disabilities.
- e. **MFP Bridge Subsidy**

- i. The MFP Bridge Subsidy registry opened on March 17, 2016.
- ii. MFP Bridge Subsidy will only be available for MFP-eligible individuals transitioning from nursing facilities or state residential centers, and individuals in the Brain Injury Waiver that are transitioning from an ALU to independent renting.
- iii. MFP Bridge Subsidy will be offered throughout Maryland for MFP eligible individuals ages 18 and up with a maximum household income of \$15,000.
- iv. The Bridge Subsidy will be tenant-based, similar to the Housing Choice Voucher (HCV) program. The Bridge Subsidy will provide rental assistance for up to 3 years. Individuals will transition to HCVs after that period with the exception of Montgomery County, which will offer project-based units. The program is projected to assist 87 individuals.
- v. Applicants selected for the program will locate a unit that suits their needs and has rent within the program guidelines.
- vi. Individuals will pay 30% of their income for rent and utilities.
- vii. There will be a gradual rollout of the MFP Bridge Subsidy program. The proposed schedule is as follows and is subject to change:
 - 1. Carroll County (5 commitments), Prince George's County (5 commitments), DHCD (18 commitments, Western MD and Eastern Shore)
 - 2. Anne Arundel County (7 commitments) and Baltimore City (15 commitments)
 - 3. Hagerstown (5 commitments), Easton (5 commitments), Baltimore County (10 commitments)
 - 4. Montgomery (10 public housing units), Harford (5 commitments), Howard County (5 commitments), St. Mary's County (5 commitments)
- f. Other Housing Reminders
 - i. Staff need user name and password for Social Serve
 - ii. Staff need to update information in Social Serve when contact information changes (applies to both staff and applicant information)
 - iii. Be responsive to the wait list manager: Christina Bolyard at the Maryland Department of Disabilities (MDOD)
 - iv. Rebecca Raggio, MFP Housing Director is going out upon request to SPAs to meet with them. If you would like Rebecca to come out and provide housing information, please contact her at rebecca.raggio@maryland.gov or call 410-767-4948.

VII. Transition Projections

- a. Benchmark goal for 2016 is to transition 300 individuals
- b. As of May 31, 2016, we have transitioned 79 individuals. Remember MFP transitions are not counted until they have the proper MFP code in MMIS.
 - These 79 individuals have correct codes
- c. Currently, we are waiting on proper codes in MMIS for the following populations:

- i. Brain Injury (3)
 - ii. Elderly (7)
 - iii. Physically disabled (2)
 - iv. Developmental Disabilities (4)
 - Possible total of 95 individuals versus this time last year's total of 113 (difference of 18)
 - d. Please make sure Consent Forms are sent via fax to Ericka L. Powell 410.333.5333 and the originals are placed in the mail to:
MD Dept. Of Health and Mental Hygiene
Money Follows the Person
Attn: Jennifer Miles or Ericka L. Powell
201 W. Preston Street Rm. 137
Baltimore, MD 21201
-Auditors will always ask for original MFP Consent Form
-MFP consent form does not count as a transition if signed after transition
 - e. ATP (Completion) Diverted vs Deinstitutionalized
 - i. Diverted: Are persons on the waiver registry who are already in the community.
 - ii. Deinstitutionalized: Are persons transitioning from institutional settings to the community
 - iii. Email will be sent out from Ericka if ATP is not completed correctly
- Please make sure supports planners are selecting the correct options under the pre-ATP questionnaire. When the wrong selection is made, it causes additional steps to be taken in order to have the MFP code updated in MMIS.

II. Rebalancing Priority Survey Results

- a. Information collected from small groups will be distributed via email
- b. Stakeholders will have an opportunity to further explain

*The next meeting is scheduled for **Wednesday, August 3, 2016** from 12-2 in room L-3*